



welcome to Archers Court

MAKING A DECISION AROUND CARE CAN BE AN EMOTIONAL EXPERIENCE AND WE ARE DELIGHTED THAT YOU ARE CONSIDERING OUR HOME.

Archers Court is a modern and spacious care home located in Farringdon, Sunderland that provides 24-hour residential and nursing care for older people.

The home has 42 bedrooms and is rated as Gold Standard by Sunderland Local authority. Staff are always on hand to cater to residents needs and have learnt British Sign Language to better communicate with residents who are deaf.

This is a home where relatives can feel assured that their loved ones are in safe and caring hands, and where they can also feel very much part of the home.

LIFE AT ARCHERS COURT

A day in the home is centred around activities and the mealtime experience. We strive to promote positive health and wellbeing, and we take great pride in our role of supporting residents to make as many of their own choices as possible.

We encourage a communal and informal environment within our homes, which includes residents spending time together in our lounges and dining areas, taking part in activities and events. We welcome opportunities to engage with the local community, either bringing them to us, or taking our residents out and about.

WHAT MAKES ARCHERS COURT SPECIAL?



Rated as Gold Standard by Sunderland Local Authority



Range of services offering continuity of care as needs change



No top-up fees for Local Authority residents



Staff have experience with deafness and British Sign Language



Resident committee consulted for feedback and tailoring changes

ACTIVITIES

There is always something fun and exciting going on in the home. Our activities plans are designed to allow the maximum choice of daily activities from relaxing in our quiet lounges and gardens, playing games with friends, karaoke, exercising, baking or simply enjoying some good company in our lounges and TV room.

We have a full range of daily activities and events arranged by our staff. The choice to join in is of course, yours. Occasional bus trips and outings are organised as well as visiting entertainers.

We're always open to new ideas so if you've any suggestions for activities or events, please don't hesitate to let us know.

MEALTIME EXPERIENCE

We believe that everyone deserves a nutritional, well-balanced meal and we cater for a wide range of dietary needs. We have a talented kitchen team in each home, led by a qualified cook, who uses quality, locally sourced, seasonal ingredients.

Whether it's a home-made pie or a fresh fruit sponge, our cooks pride themselves on catering to the tastes of our residents. We provide a varied menu with a selection of choices for all our residents, including snacks and fresh fruit which are available throughout the day.

We know how important freshly prepared, wholesome meals are to our residents and ensure that their dietary needs are met by working together to discover their needs and preferences. If you have any specific dietary requirements, please speak to the home about how we can tailor the mealtime experience for you.

OUR CARE

We have many years' experience of working in elderly and specialist care environments and we understand how best to meet your needs. Our focus is to provide care of the highest quality on a long-term or short-term basis, and in comfortable, welcoming and homely surroundings.

Our nursing care provides support to residents for their health and well-being. With qualified nurses on duty 24-hours a day, our medically trained staff can assist residents with a variety of nursing needs, whilst continuing to promote independence wherever possible. This can be a great relief for families and residents who are finding it challenging to live independently with specific care needs.

Archers Court also offers respite care, enabling you or a carer to have a break and some well-deserved rest and recuperation. You may want your loved one to experience living at Archers Court for a short while before deciding to make the move more permanent. We are happy to discuss your needs at any point.

MAKING OUR HOME YOUR HOME

The residents at Archers Court are at the heart of what we do, and we are proud to have a great team delivering highly personalised care in the most professional way, and with the utmost kindness that treats each resident with the dignity and respect they deserve.

Our job is never more rewarding than when our residents and their relatives tell us they feel at home with us. The team works hard to provide a service that is personal to each resident, while encouraging a healthy, safe and enriching lifestyle.

Residents' bedrooms are beautifully decorated with modern and bright fittings and furnishings throughout and are also equipped with Nurse call facilities. We encourage our residents to personalise their rooms with pictures and photographs and they are welcome to bring personal items to ensure their comfort.

OUR TEAM

Many of the staff have worked at Archers Court for several years and have built strong relationships with residents and their loved ones.

Training is key to our person-centred approach and we invest extensively in our teams to ensure everyone working at Archers Court is highly skilled and able to support each resident in our care.

ARCHERS COURT CAN OFFER THE FOLLOWING TYPES OF CARE:

- Residential care
- Nursing care
- Short-term respite care







HOW TO FIND US

Archer Road, Farringdon, Sunderland, Tyne & Wear, SR3 3DJ

Tel: 0191 528 2526 Email: archerscourt@orchardhomes.com

Directions: Turn off on the A19 at Durham roundabout head towards town centre, at the roundabout go straight ahead take your 3rd right onto Arbroath Road (Church is located on the Corner of Arbroath Road) straight ahead and turn right next to the school, Archers Court is located on your left hand side.



VISITING

Archers Court is your home, you are able to welcome family and friends to visit you, our visiting hours are normally between 9am and 8pm but arrangements can be made with the home manager or person in charge for visiting outside of those times.

FIND OUT MORE

For more information call: 0191 528 2526 visit: www.orchardcarehomes.com/archers-court or find us at:











OTHER ORCHARD CARE HOMES NEARBY



ARCHERS PARK Sunderland SR3 3DJ Tel: **0191 522 5977**



ASHLEA LODGE Sunderland SR4 7AB Tel: 0191 510 9405

If you would like a version of this brochure in large print please contact us.





ABOUT ORCHARD

Orchard Care Homes has been running and managing care homes across the UK for over a decade. With a strong reputation in the care industry, we provide quality care for the elderly.

We pride ourselves on our people and we deliver a person-centred approach thanks to the dedication and passion of our teams, who go the extra mile to foster an essential sense of community within our homes.



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Orchard at the hevrt of the community

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