



ReCONNECT

Dementia care tailored to the individual





ABOUT ORCHARD CARE HOMES

At Orchard Care Homes, we understand that it is a life-changing move to leave your own home when you are no longer able to look after yourself. Staying with us, you can be sure that you will be cared for with compassion and kindness, by people who listen to you and carry out your wishes wherever possible.

We have an open-door policy so that you can keep in touch with the people who are most important to you. This not only extends to friends and family but also to representatives visiting from the community and friendship groups.

We have built a strong reputation across the care sector for providing residential and nursing facilities for over 2,000 people.

We offer different types of care for our residents depending on their need within a compassionate, fulfilling and safe environment.

Our core values are at the very heart of what we do and form a big part of our daily culture.



OUR VALUES ARE:

- To Enjoy Life
- To Be Welcoming
- To Be Kind
- To Be Professional
- To Be Positive
- To Be Respectful

ABOUT RECONNECT SPECIALIST DEMENTIA CARE

Reconnect is an exciting and innovative person-centred approach to caring for people with dementia, based on our belief that it is possible for anyone to maintain a good quality of life.

The Reconnect model of care recognises the importance of relationships,

communication, environment, empathy, meaningful occupation and the role of family, incorporating them into every part of everyday living.

We believe that with empathy, sensitivity and care, we can build a stronger bond between a person with dementia and their loved ones.

Our dedicated approach and nurturing environment are designed to reduce the need for multiple moves to higher need services for our residents. In addition, many people in our care will be able to reduce medication, often prescribed to help manage anxiety or behaviours that challenge.

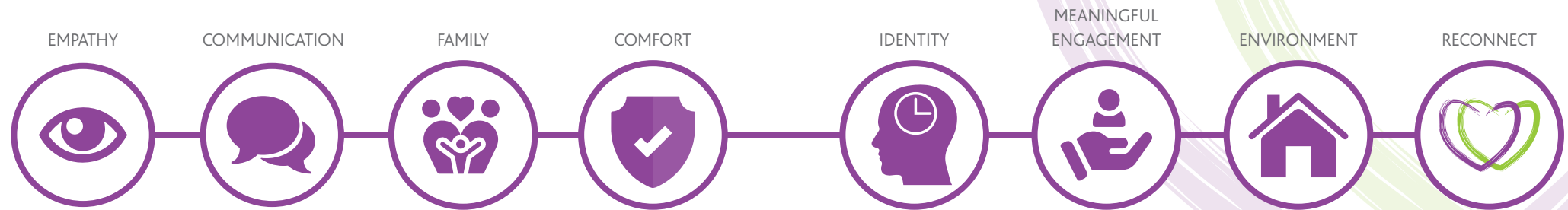
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THE RECONNECT APPROACH

Our team of highly-trained dementia specialists takes time to get to know each person at Orchard Care Homes, from your favourite food and musical tastes to what you enjoy or enjoyed doing before your diagnosis of dementia.

Working with you, your family and friends, we develop a person-centred, detailed care plan based on 7 core areas.



7 CORE AREAS EXPLAINED



EMPATHY

We put ourselves in your shoes, looking at the world through your eyes, and tailor our care to your needs and personal history.



COMMUNICATION

We base our approach on four pillars of communication.

1. To value you in each interaction, and avoid negative or unhelpful assumptions
2. To understand how best to communicate with you when words make less sense
3. To reassure you and ensure that you are always safe
4. To encourage activities to ease your concerns and anxiety



FAMILY

We are always mindful of the fact that people with dementia are husbands/wives, mums/dads, sisters/brothers, grandmothers or grandfathers.

We want to foster your sense of self-worth and belonging by maintaining, building or rebuilding relationships with your family and friends, while safely developing new meaningful social connections within and outside the home.

With more quality family time, it is clear that life improves for you and your loved ones, reminiscing about your shared past and creating new memories to cherish.



COMFORT

We understand that people with dementia are often anxious about their surroundings, the people with whom they interact and their own abilities. This can often result in agitation, poor appetite, loneliness and boredom.

Our team of dementia specialists is highly trained to recognise the signs of anxiety and will work with you to help you feel safe and secure.



IDENTITY

It can seem as though you lose your identity when you live with dementia. We appreciate every person's uniqueness and we will take time to get to know you and connect your past life to your present circumstances.



MEANINGFUL ENGAGEMENT

Meaningful engagement is an integral part of the Reconnect model.

We believe that residents in our care can do and want to do things for themselves, and we are here to make that possible, every waking hour, seven days a week.

We have created a fulfilling therapeutic environment so that you can, with the support of our team members, engage in everyday activities such as making meals, managing your finances, undertaking your own healthcare, shopping and cleaning – whatever fits in with your wishes, comfort and safety.



ENVIRONMENT

In our homes, we have small, personalised lounges for a maximum of six residents which inspire a warm, homely atmosphere where you can feel safe and secure.

Our aim is to create opportunities for reminiscence and meaningful communication between you, the staff, your family and friends. We also encourage trips out to facilities in the local area, where appropriate.

OUR TEAM

Our service has one member of staff for three residents, which is significantly higher than most residential dementia specialist services.

Every member of our team is trained in the Reconnect model to:

- Foster empathy
- Always use supportive, positive language
- Create meaningful engagement opportunities for every resident
- Learn the best approaches to reduce incidents of agitation and anxiety

The supportive environment we have cultivated for everyone living or working at Orchard Care Homes means that our staff are happy and want to stay with us for a long time, offering a sense of continuity to our residents.

"A highly trained team can recognise the signs of anxiety and will work with you to help you feel safe and secure."



"With empathy, sensitivity and care, we can build a stronger bond between a person with dementia and their loved ones."



FOR MORE INFORMATION, PLEASE CONTACT

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ORCHARD™
Care Homes

Over the past 15 years Orchard Care Homes has become one of the UK's largest providers of high quality care for elderly people, including those with dementia.

Our focus is to provide exceptional specialist care on a long term or short term/respite basis.

Orchard Care Homes offer different types of care for residents depending on their need within a compassionate, fulfilling and safe environment.